



## Information sheet

CIHI's Home and Continuing Care (HCC) program provides clinicians, managers, policy-makers and the public with information for planning, quality improvement and accountability. Continuing care organizations across Canada — including complex or chronic care hospitals, residential care facilities such as long-term, nursing or personal care homes, and home care programs — submit data to HCC databases. Collaborating with interRAI, an international research network, supports evidence-based reports, including standard clinical measures and quality indicators.

## Contact us

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# CIHI Introduces New Home Care Quality Indicators

## Use quality indicators (QIs) to support improvement initiatives

- Identify trends and compare performance
- Measure results and track progress toward quality objectives
- Support accountability and public reporting requirements
- Support targeted use of resources for continuous quality improvement

## New QIs are coming

The available home care data from the RAI-HC© assessment has increased significantly since the original QIs were released. Using this data, interRAI has developed an improved set of home care QIs.

## Key features of new indicators

- More sophisticated risk adjustment to facilitate comparisons
- Time between assessments taken into account
- New measures of importance to the sector (e.g., continued caregiver distress)
- Strengthened link to Clinical Assessment Protocols
- Compatible with new interRAI-HC© standard and current RAI-HC standard

## New QIs cover a wide range of domains

### Physical Function

- Activities of Daily Living
- Instrumental Activities of Daily Living

### Psychosocial Function

- Behaviours
- Social Isolation
- Caregiver Distress
- Cognitive Function
- Communication
- Mood

## Safety

- Medications
- Falls

## Other Clinical Issues

- Contenance
- Nutrition/Weight
- Pain
- Injuries
- Hospital/Emergency Room Visits

## Need access to HCRS eReports?

- CIHI's HCRS eReports provide authorized users with secure and timely access to key clinical and administrative information from the Home Care Reporting System (HCRS).
- The reports are available to organizations that submit data to HCRS (usually health regions), regional health authorities and ministries.
- If you represent a submitting organization and do not have access to HCRS eReports, please email [hcrs@cihi.ca](mailto:hcrs@cihi.ca).

CIHI is working toward the release of the new home care QIs. Watch our monthly e-bulletins for more information.

Access home care QIs through HCRS eReports:

- **Quick Reports:** Snapshots of key findings for download and dissemination
- **Flexible Reports:** Targeted presentations and report comparisons
- **Custom Reports:** Guided report creation to support local understanding and use

Monitor your QIs and compare risk-adjusted scores with those of others!

