



Information Sheet

CIHI's Home and Continuing Care (HCC) program provides clinicians, managers, policy-makers and the public with information for planning, quality improvement and accountability. Continuing care organizations across Canada—including complex or chronic care hospitals, residential care facilities such as long-term, nursing or personal care homes, and home care programs—submit data to HCC databases. Collaborating with interRAI, an international research network, supports evidence-based reports, including standard clinical measures and quality indicators.

Who We Are

Established in 1994, CIHI is an independent, not-for-profit corporation that provides essential information on Canada's health system and the health of Canadians. Funded by federal, provincial and territorial governments, we are guided by a Board of Directors made up of health leaders across the country.

Our Vision

To help improve Canada's health system and the well-being of Canadians by being a leading source of unbiased, credible and comparable information that will enable health leaders to make better-informed decisions.

Home and Continuing Care

Home Care Reporting System

The Home Care Reporting System (HCRS) at the Canadian Institute for Health Information (CIHI) provides clinicians, managers, policy-makers and the public with high-quality information on persons receiving publicly funded home care services.

Evidence for Decision Support

Clinicians use standard tools to screen and assess clients:

- The interRAI Contact Assessment (interRAI CA)© is used to inform home care intake from community or hospital and to screen vulnerable populations in hospital emergency departments.
- The Resident Assessment Instrument–Home Care (RAI-HC)© is used to assess long-stay home care clients in community-based settings.

The information is entered into a computer at the point of care. Real-time reports flag risks to the client and inform care planning.

The information then flows to CIHI. With no additional collection effort, evidence is available to guide system-wide planning and quality improvement.

Benefits for Multiple Stakeholders

For Individuals and Families

Assessments and care plans reflect the client's needs, strengths and preferences.

For Clinicians

Real-time reports and assessment protocols provide evidence for best practice.

For Managers

Comparable quality and safety indicators measure organizational performance.

For Policy-Makers and Funders

Population trends, outcomes and service profiles support health system sustainability, planning, resource allocation and accountability.

HCRS Data Standards

Demographic and Administrative Data

Common items provide a profile of home care programs and their clients:

- Age, sex, marital status, living situation and geography
- Referral source and discharge information
- Client volumes and turnover
- Services by delivery location and provider

Clinical and Utilization Data

The interRAI CA and the RAI-HC provide person-level information:

- Health, functional and cognitive status
- Nutrition, continence and skin condition
- Mood, behaviour and communication
- Social engagement, environment and caregivers
- Treatments, procedures and medications

See Our Video!

CIHI Home and Continuing Care Reporting Systems: Bringing Evidence to Support Your Decisions (www.cihi.ca and select Types of Care > Community Care, then scroll and select Multimedia).

HCRS Reports

Quarterly eReports

All participating organizations have access to comparable organization- and jurisdiction-level reports.

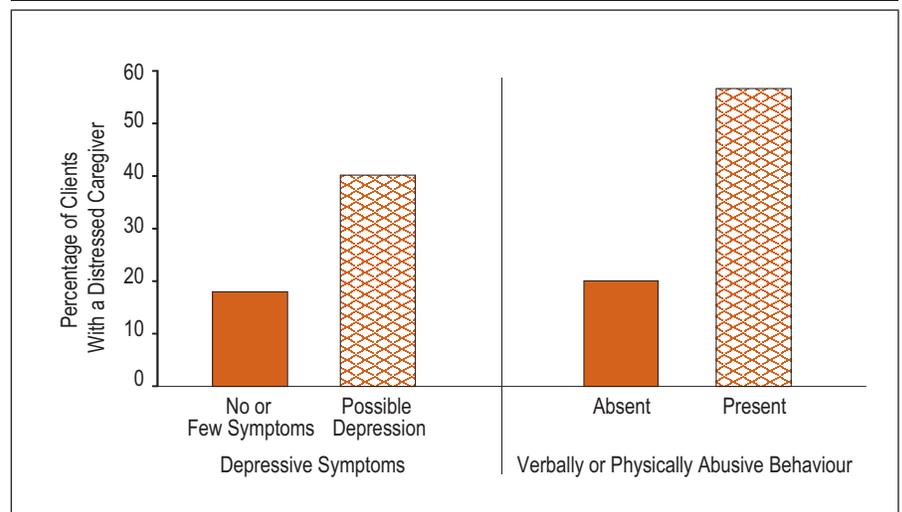
Quick Stats

Jurisdiction-level information is available on our public website, allowing for comparisons of home care populations and services across Canada.

Analytical Reports

CIHI releases public reports and special studies to shed light on relevant clinical, management and policy topics.

Caregiver Distress by Client Mood and Behaviour



Note

Data from Ontario, Nova Scotia and Yukon.

Source

Home Care Reporting System, 2009–2011, Canadian Institute for Health Information.

In a study of more than 190,000 seniors receiving publicly funded home care services, caregiver distress was higher when the client showed signs of depression or abusive behaviour. This type of information, available through HCRS, can be used to improve care and support health system planning.

RAI-HC © interRAI Corporation, 2001. Modified with permission for Canadian use under license to the Canadian Institute for Health Information.
interRAI CA © interRAI Corporation, Washington, D.C., 2004–2010. Modified by CIHI with permission from interRAI for Canadian use. Modified portions for the Canadian context are copyrighted by CIHI 2010.