

Requirements for Downloading Case Mix Files

Case Mix Directory products tend to be large in size even when compressed, as they include numerous reports in both HTML web page format and PDF format. The CMG + Directory is the largest of the case mix products with an average size between 60 and 70 Megabytes even when packaged into a compressed executable file.

Clients who are using high-speed internet connections such as a cable modem or a DSL line should not have a problem downloading any of the Case Mix products offered on the CIHI website. Most standard high-speed internet packages offer downloading speeds between 5 Mbps to 10Mbps. Downloading the CMG Directory with this download speed should occur very quickly, and certainly it should take less than five minutes. However, many internet service providers (ISPs) offer "lite" versions of high-speed internet. These versions often offer download speeds between 0.5 Mbps and 1Mbps. Although these download speeds should not cause a problem, often the stated download speed is the *maximum* speed offered by the ISP. If the download speed available at the time a client attempts to obtain the directory falls below the levels listed above, download problems may occur. If a client wished to test their download speed, there are many websites that offer this service. One website that offers this service (and is not affiliated with any Canadian ISPs) is the following: <http://www.speedtest.net/>

For clients accessing the internet through a dial-up connection, it is recommended that they do not attempt to download the Case Mix Directories. The time to download a directory with a dial-up connection, regardless of modem speed, will generally exceed the server time-out period and the client will receive an error.

For those clients with slower internet connections who require Case Mix Directory products please contact casemix@cihi.ca to request an alternative medium.