



# How the Canadian Patient Experiences Survey — Inpatient Care Supports Good Experiences of Care

The Canadian Institute for Health Information's Canadian Patient Experiences Survey — Inpatient Care (CPES-IC) gives patients, health care professionals and hospitals standardized and comparable information about patients' acute care hospital experiences. The results of the survey can help you improve patient-centred care.

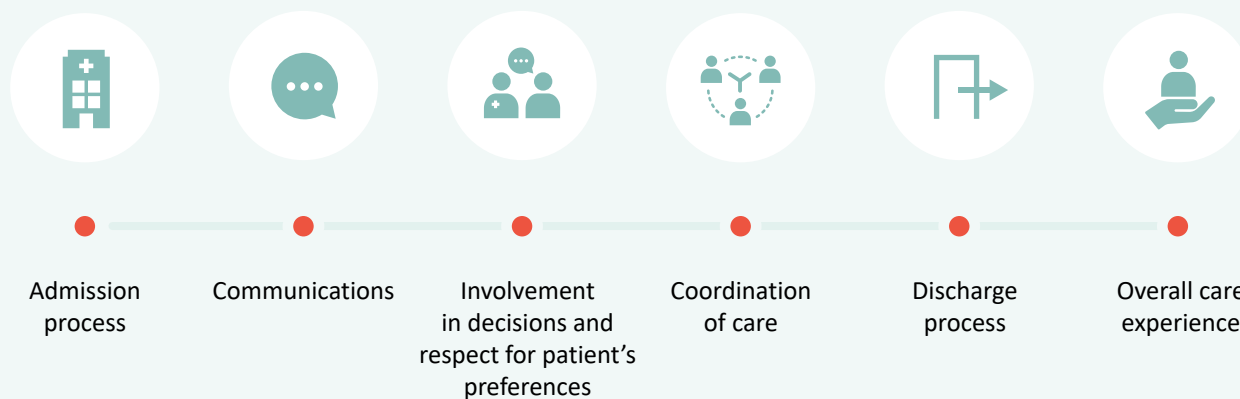


Patient-reported experience measures (PREMs) are derived from CPES-IC results. PREMs cover a range of important topics and

- Capture the feedback patients provided about their experiences while receiving care
- Help you evaluate quality of care and outcomes
- Help you monitor patient experience on scorecards and in benchmarking
- Provide additional key information beyond the standard clinical and administrative data

### The 20 CPES-IC patient-reported experience measures can be grouped into these 6 dimensions

to support targeted quality improvement initiatives  
at the hospital, regional, and provincial/territorial levels



To learn more, visit our [Patient Experience web page](#).



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