



Information Sheet

CIHI's Home and Continuing Care (HCC) program provides clinicians, managers, policy-makers and the public with information for planning, quality improvement and accountability. Continuing care organizations across Canada—including complex or chronic care hospitals, residential care facilities such as long-term, nursing or personal care homes—and home care programs submit data to HCC databases. Collaborating with interRAI, an international research network, supports evidence-based reports, including standard clinical measures and quality indicators.

Our Vision

Better data. Better decisions.
Healthier Canadians.

Our Mandate

To lead the development and maintenance of comprehensive and integrated health information that enables sound policy and effective health system management that improve health and health care.

Our Values

Respect, Integrity, Collaboration,
Excellence, Innovation

Home and Continuing Care

CCRS and HCRS eReports

eReports for the Continuing Care Reporting System (CCRS) and the Home Care Reporting System (HCRS) provides secure, web-based access to data in a user-friendly, interactive environment.

Quick Reports offer at-a-glance comparisons for the organizations you choose. The tool also provides some ways to manipulate the pre-formatted look and feel of the reports.

Flexible or Organization Reports offer you many choices to compare your organization's data with that of others. With these customizable reports, you can view data by different attributes and for multiple organizations.

Both report types allow trending over time and provide a comparison of organizations with regions, provinces or territories, or the entire database.

What eReports Offer

- Access data online—authorized users only
- View your own data or select peers for comparisons
- Manipulate your reports and save your settings
- Produce graphs and charts
- Download your graphs and charts in Excel or as a PDF

How Do I Access eReports?

eReports are available to organizations that submit data to CCRS or HCRS, as well as their health authorities and ministries of health.

What's in eReports?

Demographics

- Age
- Sex
- Living arrangement
- Geography

Clinical Characteristics

- Scales
- Diseases
- Medications

Quality

- Quality indicators (QIs)
- Clinical Assessment Protocols (CAPs)

Resources

- Services and programs
- Resource Utilization Groups (RUGs)
- Volumes and turnover
- Admissions and discharges

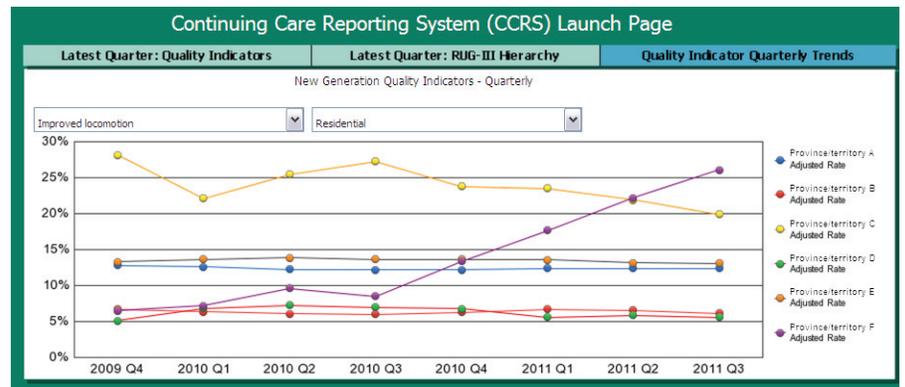
View Our Video!

CIHI's Home and Continuing Care Reporting Systems: Bringing Evidence to Support Your Decisions

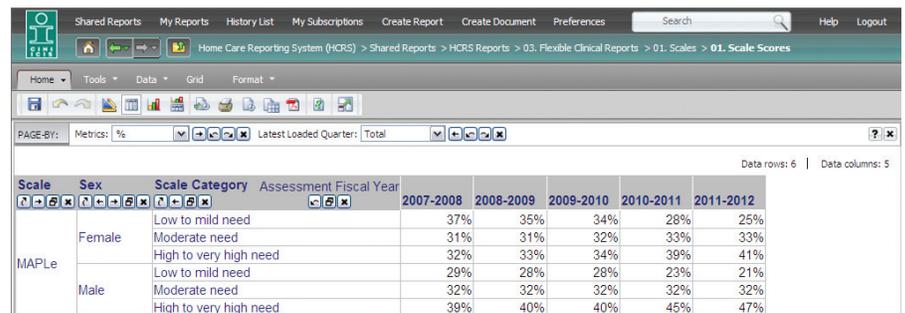
Visit www.cihi.ca and select Types of Care >Community Care, then scroll down to Multimedia.

It's Your Choice

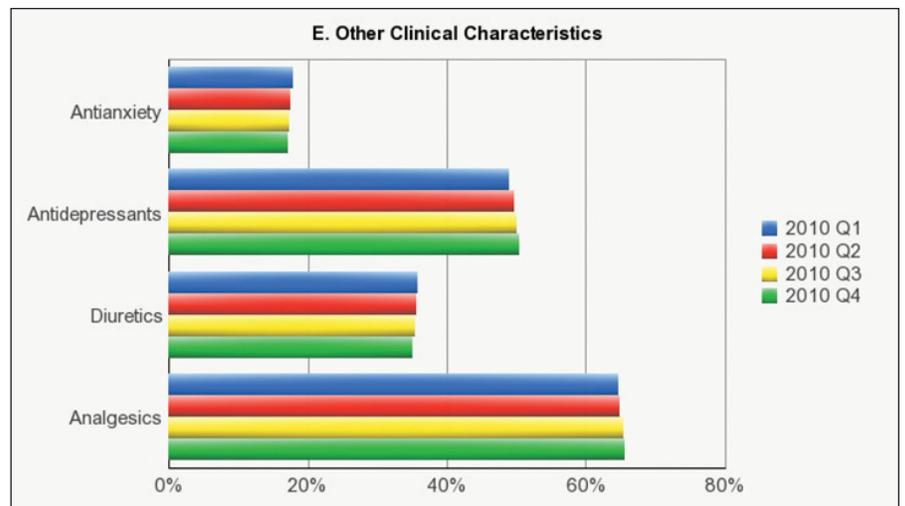
View Your Own Data or Compare With Others



Monitor Trends in Performance and Population Characteristics



Produce Graphs and Download Data



Contact us at continuingcare@cihi.ca or homecare@cihi.ca.