

New HSMR eReporting Service Launched!

Starting with the confidential Q3 2009–2010 hospital standardized mortality ratio (HSMR) reports, registered organizations can view their HSMR data through the HSMR eReporting service.

What is the HSMR eReporting service?

The HSMR eReporting service is a secure web-based method (accessed on CIHI's website through Client Services) for viewing your confidential quarterly and annual HSMR results. Compared to previous confidential PDF HSMR reports, it has added features and functionality, including the capacity to conduct drill-down analyses to assist with interpreting HSMR results and trends.

Will HSMR quarterly reports still be sent as PDF reports via email?

Now that the HSMR eReporting service has been launched, it replaces the past method of sending these confidential quarterly reports by email as password-protected PDF documents. CIHI will no longer be sending quarterly reports using the past method.

How do I get access to eReporting?

HSMR designates and one additional contact from each organization were approached to register for the new HSMR eReporting service. Once the registration process is completed, new users are sent an email with registration instructions and their MicroStrategy username. A separate email with the MicroStrategy password is sent simultaneously. HSMR users who already have access to CIHI Portal or other CIHI MicroStrategy products are being sent only a MicroStrategy username, as they can use their existing MicroStrategy password to log into HSMR eReporting.

Who We Are

Established in 1994, CIHI is an independent, not-for-profit corporation that provides essential information on Canada's health system and the health of Canadians. Funded by federal, provincial and territorial governments, we are guided by a Board of Directors made up of health leaders across the country.

Our Vision

To help improve Canada's health system and the well-being of Canadians by being a leading source of unbiased, credible and comparable information that will enable health leaders to make better-informed decisions.

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How do I continue to access HSMR reports and data after I have added and successfully logged into HSMR eReporting?

Each time an organization's HSMR designates want to access their secure online HSMR reports or data, they will need to log in to CIHI Client Services and click on the eReporting link, which is found under My Services. After accepting the terms and conditions, they will be presented with the eReporting login page, which is where they will enter their eReporting username and password.

Once you are registered for CIHI's HSMR web-based eReporting service, you will receive an email notification whenever new confidential quarterly HSMR reports are available.

Are there additional resources for the HSMR eReporting service?

Additional resources available to HSMR eReporting users are the following:

a) **Introduction to the HSMR eReporting Service (eLearning)**

For more information about the features of HSMR eReporting, the short eLearning course Introduction to the HSMR eReporting Service is available. See http://secure.cihi.ca/cihiweb/dispPage.jsp?cw_page=WORK_1256_E for more details.

b) **HSMR eReporting Quick Tips**

This series features frequently asked questions and quick tips to assist users who have already taken the HSMR eLearning course and have started using the HSMR eReporting service.

Please contact us at hsmrreporting@cihi.ca if you have any questions related to the HSMR eReporting service. General HSMR inquiries should continue to be directed to hsmr@cihi.ca.