

Better data. Better decisions. Healthier Canadians.

Make a difference. Join CIHI.



CIHI's vision and mandate

To deliver comparable and actionable information to accelerate improvements in health care, health system performance and population health across the continuum of care.

We share a mutual connection derived from an underlying passion and desire to have an impact on Canada's health care systems.

We collaborate on initiatives and projects in a hybrid work environment that maintains a strong culture that is founded on equity, diversity and inclusion (EDI).

We make a difference in the delivery of Canada's health care by providing reliable data and information to health decision-makers, patients and health care providers.

Better data, Better decisions, Healthier Canadians,



CIHI is focused on you



Your financial well-being

Competitive total

compensation and rewards



Your health and wellness

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Flexible, comprehensive benefits — prioritizing mind and body — for you and your loved ones



Your career

Continuous learning and professional development

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Your day

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A place where work and life fit together

Total rewards

- Competitive base salaries, aligned with the top 35% of our reference market (hospitals, federal government, major not-for-profit health care organizations)
- A group RRSP for personal retirement savings
- A guaranteed benefit with the defined-benefit pension plan, regardless of economic conditions

- Recognition for your contributions, service and performance through merit-based performance pay and other monetary and non-monetary recognition and rewards
- An employer-facilitated savings account (i.e., TFSA)
- Access to employee discount programs (e.g., insurance plans, gym memberships)



Your financial well-being

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competitive total compensation and rewards

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Benefits

- A flexible benefits program so you can select the health coverage you need for you and your family
- Our Employee and Family
 Assistance Program to help you
 access proactive planning and
 trained professionals for personal
 or work-related issues
- Generous vacation, with increases based on years of service
- Paid sick days and disability leave

- Pregnancy, parental and adoption leave with top-up
- Fixed days off,
 including 13 public
 holidays and 3 additional
 days in December for
 holiday shutdown
- 5 special leave
 days to attend to
 personal and familyrelated circumstances



Your health and wellness

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Flexible, comprehensive benefits — prioritizing mind and body — for you and your loved ones

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Career growth

- **Learning and professional** development through comprehensive course offerings and a variety of training platforms
- **Educational support** through tuition reimbursement for continuing education
- **Leadership development** opportunities for differing levels of leaders
- Secondments, projectspecific work and crosscollaboration opportunities
- Formal peer coaching and mentorship programs





Your career

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Continuous learning and professional development

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Work environment

- Positive people interactions
 throughout our inclusive and
 team-oriented organization
 committed to bettering health
 outcomes and making a difference
- A well-respected pan-Canadian organization where staff collaborate with progressive thinkers and open-minded people
- Work-life balance and respect for personal circumstances and needs (hybrid, flex workdays, summer hours)
- An environment where EDI is part of our daily fabric and you are encouraged to be your authentic self
- A highly dedicated, longstanding workforce of individuals who demonstrate passion and commitment for the work they do
- Opportunities to express your views and provide input through employee engagement surveys, forums and town halls



Your day

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CIHI's focus areas

CIHI plays a unique role in Canada's health care systems

We offer a wide variety of roles that require diverse skills and expertise, all anchored in improving our health care systems and the health of Canadians.







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Data, statistics and analytics

We acquire data and transform it into information and insight to assess health system performance, inform health policy and manage health systems. Exploring innovative ideas, we leverage analytic tools and statistical analysis and use our skills and expertise to identify trends, further awareness and tell the story behind the data. The adoption of AI will position CIHI to continue to respond to emerging and future information needs and will provide more timely and more comprehensive data and insightful analytics.



Information technology and services

We are committed to protecting the privacy of Canadians and ensuring the security of their personal health information in our databases. We enjoy a progressive work environment and are home to forward-thinking experts in computer programming, software development, quality assurance, cloud computing, information security, data engineering and more. Beyond delivering technology and related services to support ongoing operations, we create new and innovative solutions and look ahead to new technology on the horizon.



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Corporate delivery and services

Our knowledgeable team supports the organization with corporate-wide planning, privacy, financial, human resources and workplace operations. Armed with skill and creativity, we create, translate, disseminate, promote and elevate content that enables our stakeholders to make informed decisions toward improving Canada's health care landscape.

Our values in action

Excellence



We strive for the highest ethical, professional and statistical standards when integrating, analyzing and disseminating health data and information

Inclusion



We welcome diversity, celebrate uniqueness and work to create an inclusive and respectful environment where all employees feel a sense of belonging

Collaboration



We believe that our best work comes through working with — and benefitting from the experience, expertise and creativity of — our stakeholders

Innovation



We are committed to fostering a culture of innovation to deliver the highest-quality service, advice and analytical products

Integrity



Integrity and trust are
the foundation of what
we do and how we do
it — our relationships with
stakeholders and colleagues;
the data collection,
analysis and research we
undertake every day; and
our commitment to privacy,
confidentiality and security
of information



CIHI Ottawa

495 Richmond Road

Suite 600 Ottawa, Ont. K2A 4H6

613-241-7860

CIHI Toronto

4110 Yonge Street Suite 300

Toronto, Ont.

M2P 2B7

416-481-2002

CIHI Victoria

880 Douglas Street

Suite 600

Victoria, B.C.

V8W 2B7

250-220-4100

CIHI Montréal

1010 Sherbrooke Street West

Suite 602

Montréal, Que.

H3A 2R7

514-842-2226

cihi.ca









