HSMR eReporting Quick Tips: Using CIHI's HSMR eReporting Service

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ACCESSING YOUR CONFIDENTIAL HSMR QUARTERLY REPORTS AND HSMR DATA

- Each time you want to access your hospital standardized mortality ratio (HSMR) data, you will need to log in to CIHI Client Services (https://eservices.cihi.ca/cs/jsp/nav.jsp?pn=login_e) and then click on the eReporting link, which is found under My Services. After accepting the terms and conditions, you will be presented with the eReporting login page and will need to enter your eReporting username and password.

VIEWING HSMR QUARTERLY REPORTS

- There are four HSMR dashboards, with the level of detail increasing from the first to the fourth. Note: You may want to view some or all of the dashboards, depending on the level of detail you need.

- There are a number of tools to help you view and work with your data. These tools can be found at the top of the interface and present palettes of icons that perform common functions, such as viewing, printing and saving reports and exporting data to other applications.

- The home toolbar allows you to perform features such as saving, printing and exporting. If you don't know what the tool does, you can roll over the toolbar for a tip.

- Online help exists within the system; you can access it from the help menu.

- If you can't see the entire dashboard on your screen when you first log on, you can change the screen view size by using the available selections.

INTERPRETING HSMR QUARTERLY REPORTS

- If your hospital did not provide a complete quarterly data submission, and fiscal periods are missing from a quarter, the HSMR for that quarter should be interpreted with caution. Information about missing periods is currently not available in eReporting. Often, when looking at quarterly data, a sign of missing periods may be a much smaller number of HSMR cases in the most recent quarter than in previous quarters.

- Quarterly HSMR reports are based on available data as of the corresponding data submission cut-off dates. Data may change significantly throughout the course of the year due to continuous updates to the database. Thus quarterly HSMRs reported during the year may vary until the database is closed.

More Information:

A short eLearning course about the HSMR eReporting service is available. We encourage those working with HSMR data to take this course. More information and registration details about this eLearning course are available at http://secure.cihi.ca/cihiweb/dispPage.jsp?cw_page=WORK_1256_E.

More information about the HSMR, such as frequently asked questions and technical notes, is available on the CIHI website at http://secure.cihi.ca/cihiweb/dispPage.jsp?cw_page=hsmr_hhp_e#toolkit.

Note: *Future issues of HSMR eReporting Quick Tips will be based on questions and comments we receive from users. If you have a question or would like to share feedback, please send us an email at hsmrereporting@cihi.ca.*